

# Day Care / Boarding Requirements

Fleas are not allowed

We need to be introduced to each dog prior to the day care or boarding day to ensure compatibility. This must be done by appointment so that our dogs can meet yours.

Completed and signed release/agreement forms are required prior to start of service. Request a copy of the release at [contact@chamashillcrestdogwash.com](mailto:contact@chamashillcrestdogwash.com)

All dogs must be current on all standard vaccinations.

Behavior: All dogs must be non-aggressive and non-food or toy protective. Owners will certify their dogs have not harmed or shown any aggressive or threatening behavior towards any person or any other dogs. Please remember that your pet will be spending time with other pets and the safety and health of the pack is our main concern.

Drop-Off/Pick-Up: Owner must provide written authorization to allow anyone else to pick up their dog, and people who are authorized by you will be required to present valid picture identification to ensure the safety of your dog. Dogs for which no notice or arrangement for after-hours pick-up or drop-off was made and are not picked up by closing time will be boarded overnight, and overnight fees will apply.

Feeding: If you would like your dog to be fed during their stay, we request that you bring their regular food to avoid causing possible digestive issues. We can provide your dog's current food at it's normal cost. We ask that your dog's food be labeled with your Dog's name and any special feeding instructions (feeding time, adding water, elevating food, etc.). Also, we may provide our guests with small treats throughout the day - please let us know on the application if you do not want your dog to have any treats. Be sure to advise us concerning any foods your dog can not have.

Health: All dogs must be clean and in good health, and must not have fleas. Pet parents will certify that their dogs are in good health and have not been ill with a communicable condition in the last 30 days.

Medication: We are happy to give oral or topical medication to your dog, but require the following: All medication must be pre-measured into pill reminders (original medicine containers must be in their original container and must include your dog's name, the name and strength of the medication, and directions including dosage, number of times per day, how it is to be given, illness to be treated, areas to be treated, etc

Any dog with special needs may incur additional charges.

Nametags & Collars: All dogs must be wearing a quick-release collar with a name tag and must be on a leash upon entry. No metal, pinch, choke, beaded or studded collars please.

Reservations & Cancellation Policy: Reservations with a credit card (Visa or MasterCard) are required for all overnight stays. Holiday stays require a minimum of two (2) nights

boarding fees. For Holiday stays, a \$100 per dog credit card deposit is required to hold a reservation, and will be applied to these holiday boarding charges. This deposit is refundable only if you cancel your reservations fourteen (14) days or more in advance of your dog's stay; otherwise, the \$100 deposit is forfeited. All other boarding cancellations with less than twenty four (24) hours notice will be charged one night's fees.

Risks: Owners understand that supervised off-leash socialization and interaction between our guests is encouraged. Owners also acknowledge that dogs are unpredictable in behavior, and are aware of the risks involved in such play, and assume all risks.

Non-social dogs: If you wish your dog to have limited, or no, contact with other dogs, we can accommodate this for an added fee if boarding is involved. If in daycare, an additional fee is charged only if another dog is scheduled for the same day.

We reserve the right to refuse service to anyone at our sole discretion.